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Banner & Witcoff, Ltd. Charles L. Miller – 312-715-1000 Attorney Docket: 05222.00181 U.S. Serial No. 10/008,265 Sheet 1 of 74

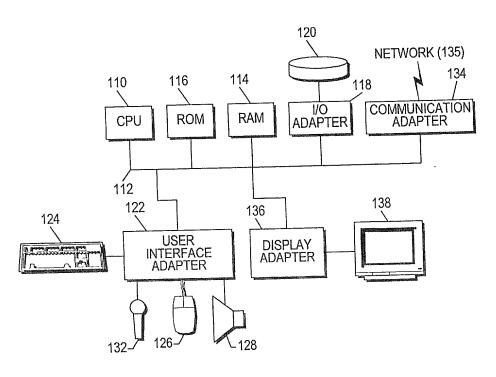


FIGURE 1

Banner & Witcoff, Ltd. Charles L. Miller – 312-715-1000 Attorney Docket: 05222.00181 U.S. Serial No. 10/008,265 Sheet 2 of 74

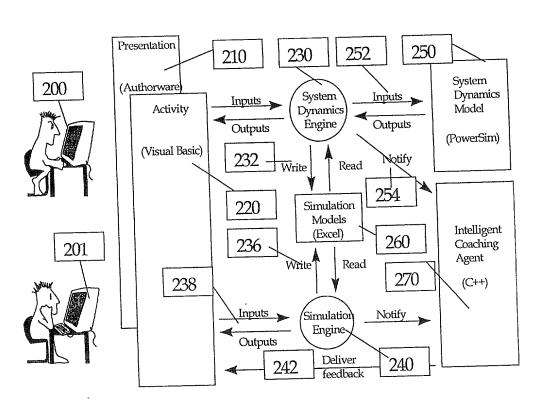
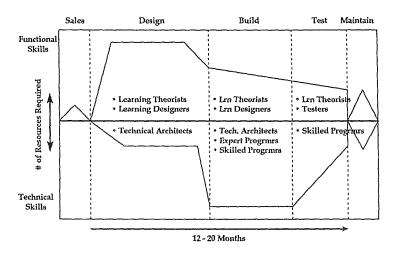


FIGURE 2

Banner & Witcoff, Ltd. Charles L. Miller – 312-715-1000 Attorney Docket: 05222.00181 U.S. Serial No. 10/008,265 Sheet 3 of 74



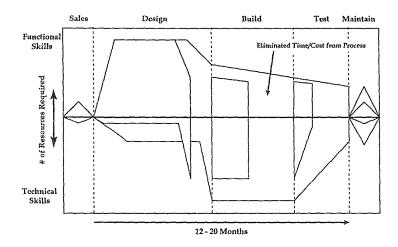


FIGURE 4

Banner & Witcoff, Ltd. Charles L. Miller – 312-715-1000 Attorney Docket: 05222.00181 U.S. Serial No. 10/008,265 Sheet 4 of 74

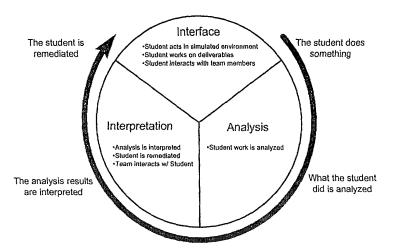


FIGURE 5

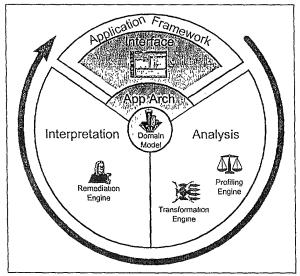


FIGURE 6

Banner & Witcoff, Ltd. Charles L. Miller – 312-715-1000 Attorney Docket: 05222.00181 U.S. Serial No. 10/008,265 Sheet 5 of 74

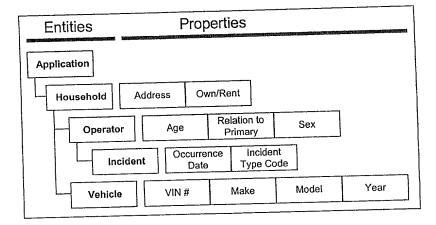


FIGURE 7

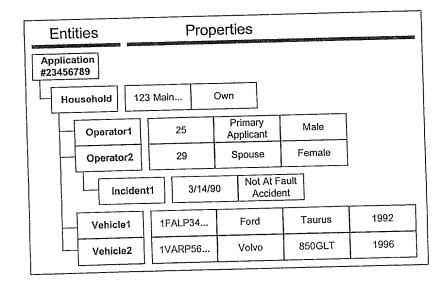


FIGURE 8

13 to 1

Banner & Witcoff, Ltd. Charles L. Miller – 312-715-1000 Attorney Docket: 05222.00181 U.S. Serial No. 10/008,265 Sheet 6 of 74

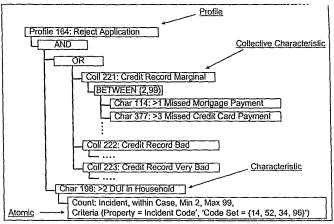


FIGURE 9

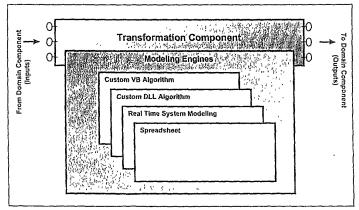


FIGURE 10

Banner & Witcoff, Ltd. Charles L. Miller – 312-715-1000 Attorney Docket: 05222.00181 U.S. Serial No. 10/008,265 Sheet 7 of 74

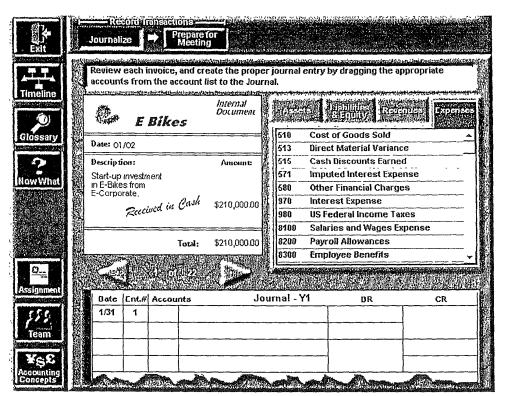


FIGURE 11

Banner & Witcoff, Ltd. Charles L. Miller – 312-715-1000 Attorney Docket: 05222.00181 U.S. Serial No. 10/008,265 Sheet 8 of 74

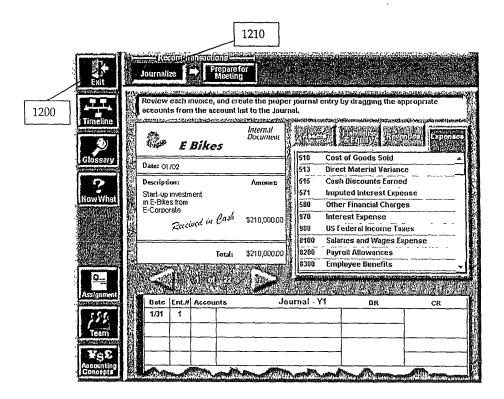


Figure 12

Banner & Witcoff, Ltd. Charles L. Miller – 312-715-1000 Attorney Docket: 05222.00181 U.S. Serial No. 10/008,265 Sheet 9 of 74

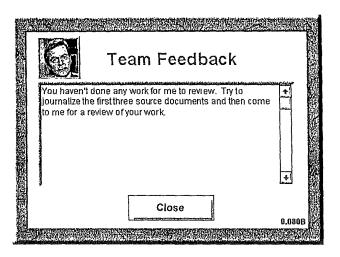


Figure 13

Banner & Witcoff, Ltd. Charles L. Miller – 312-715-1000 Attorney Docket: 05222.00181 U.S. Serial No. 10/008,265 Sheet 10 of 74

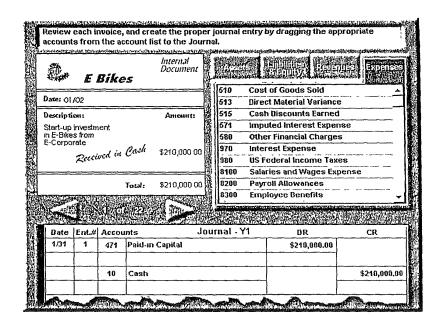


Figure 14

Banner & Witcoff, Ltd. Charles L. Miller – 312-715-1000 Attorney Docket: 05222.00181 U.S. Serial No. 10/008,265 Sheet 11 of 74

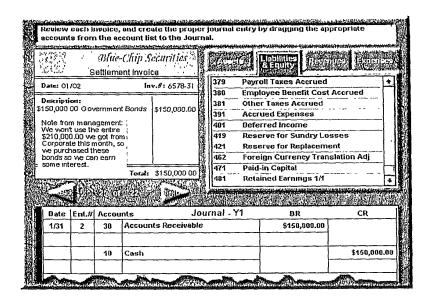


Figure 15

Banner & Witcoff, Ltd. Charles L. Miller – 312-715-1000 Attorney Docket: 05222.00181 U.S. Serial No. 10/008,265 Sheet 12 of 74

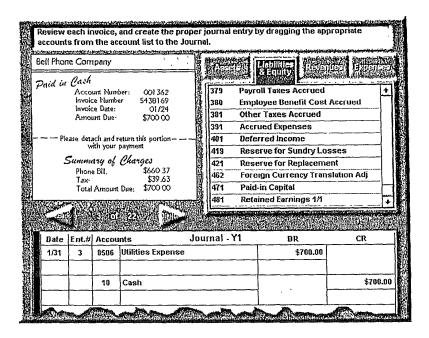


Figure 16

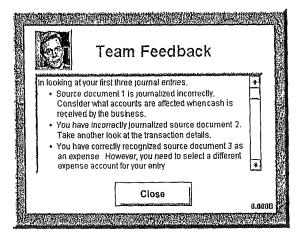


Figure 17

Banner & Witcoff, Ltd. Charles L. Miller – 312-715-1000 Attorney Docket: 05222.00181 U.S. Serial No. 10/008,265 Sheet 13 of 74

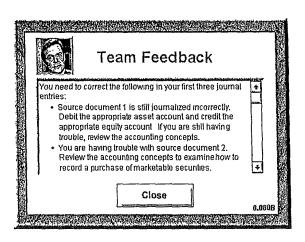


Figure 18

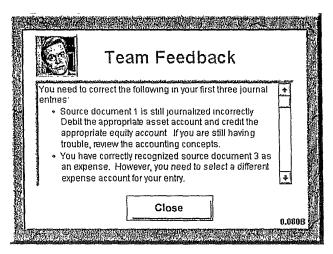


Figure 19

Banner & Witcoff, Ltd. Charles L. Miller – 312-715-1000 Attorney Docket: 05222.00181 U.S. Serial No. 10/008,265 Sheet 14 of 74

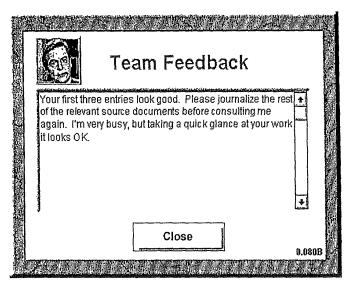


Figure 20

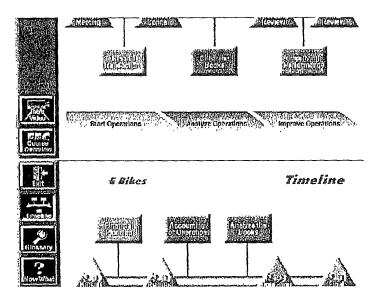


Figure 21

Banner & Witcoff, Ltd. Charles L. Miller – 312-715-1000 Attorney Docket: 05222.00181 U.S. Serial No. 10/008,265 Sheet 15 of 74

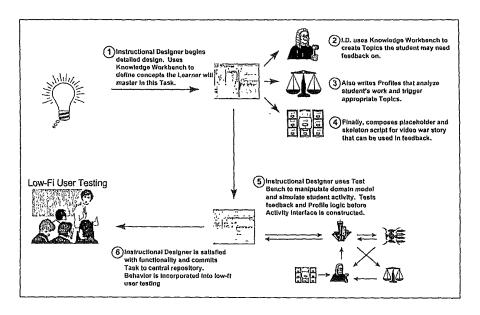


FIGURE 22

Banner & Witcoff, Ltd. Charles L. Miller – 312-715-1000 Attorney Docket: 05222.00181 U.S. Serial No. 10/008,265 Sheet 16 of 74

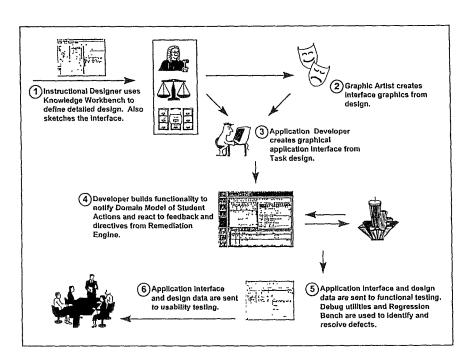


FIGURE 23

Banner & Witcoff, Ltd. Charles L. Miller – 312-715-1000 Attorney Docket: 05222.00181 U.S. Serial No. 10/008,265 Sheet 17 of 74

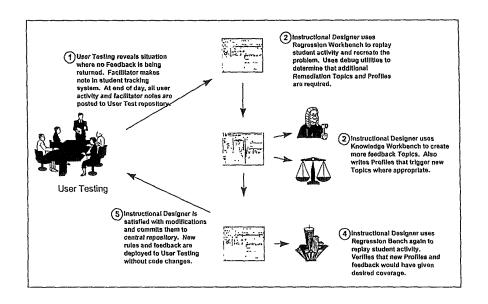


FIGURE 24

Banner & Witcoff, Ltd. Charles L. Miller – 312-715-1000 Attorney Docket: 05222.00181 U.S. Serial No. 10/008,265 Sheet 18 of 74

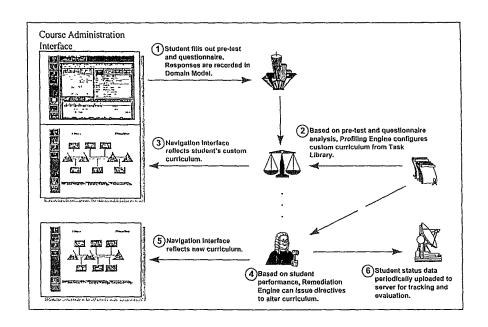


FIGURE 25

Banner & Witcoff, Ltd. Charles L. Miller – 312-715-1000 Attorney Docket: 05222.00181 U.S. Serial No. 10/008,265

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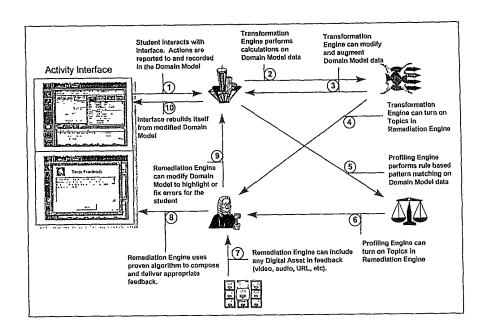
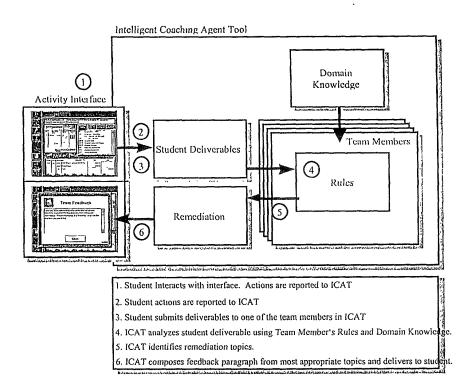


FIGURE 26

Banner & Witcoff, Ltd. Charles L. Miller – 312-715-1000 Attorney Docket: 05222.00181 U.S. Serial No. 10/008,265 Sheet 20 of 74



Banner & Witcoff, Ltd. Charles L. Miller – 312-715-1000 Attorney Docket: 05222.00181 U.S. Serial No. 10/008,265 Sheet 21 of 74

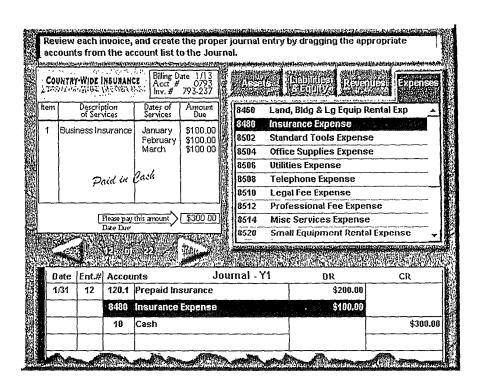


FIGURE 28

Banner & Witcoff, Ltd. Charles L. Miller – 312-715-1000 Attorney Docket: 05222.00181 U.S. Serial No. 10/008,265

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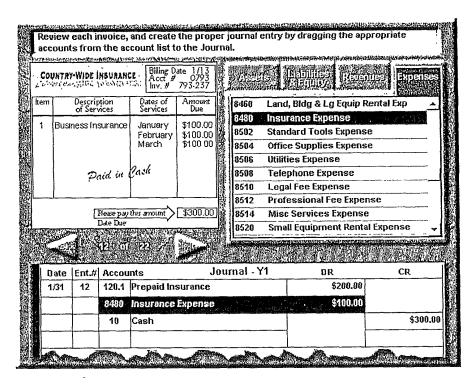


FIGURE 29

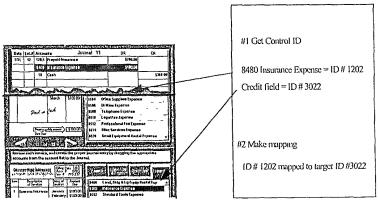
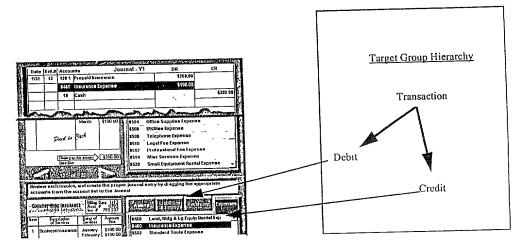


FIGURE 30

Banner & Witcoff, Ltd. Charles L. Miller – 312-715-1000 Attorney Docket: 05222.00181 U.S. Serial No. 10/008,265 Sheet 23 of 74



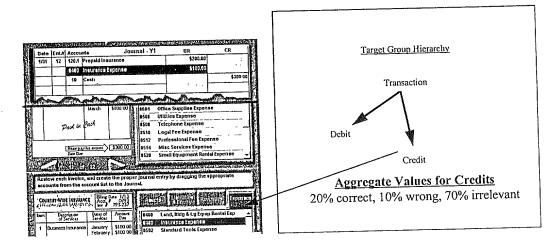
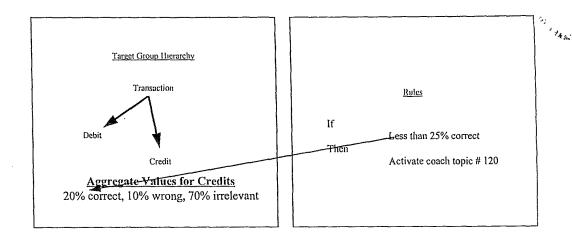


FIGURE 32

Banner & Witcoff, Ltd. Charles L. Miller – 312-715-1000 Attorney Docket: 05222.00181 U.S. Serial No. 10/008,265 Sheet 24 of 74

C: Journalize L All relevant journal entries No entries made Some attempted, 1,2,3 not complete All work is correct - ≠ Tr 1 & 2 (18) & 3 - 💯 Leading text for 1, 2, 3 ⇒ Transaction 1 
→ Transaction 18 ∵≓Transaction 3 Rei Tr 4 - 20 -∰ Mastermind, <19 rel entries completed 1-5 relevant entries attempted, >=75% correct - 💆 1-5 relevant entries attempted, >=50% <75% cor - 📆 1-5 relevant entries attempted, <50% correct - 6-11 relevant entries attempted, >=75% correct 6-11 relev. entries attempted, >=50% <75% corre - 12-19 relevant entries attempted, >=75% correct - → 12-19 relev. entries attempted, >=50% <75% cor 12-19 relevent entries attempted, <50% correct - 50% correct All entries not complete - Mastermind all 20 relevant entries entered

Banner & Witcoff, Ltd. Charles L. Miller – 312-715-1000 Attorney Docket: 05222.00181 U.S. Serial No. 10/008,265 Sheet 25 of 74



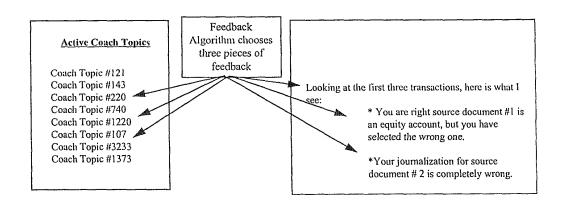


FIGURE 35

Banner & Witcoff, Ltd. Charles L. Miller – 312-715-1000 Attorney Docket: 05222.00181 U.S. Serial No. 10/008,265 Sheet 26 of 74

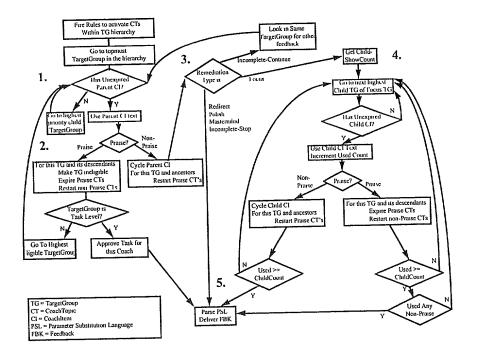
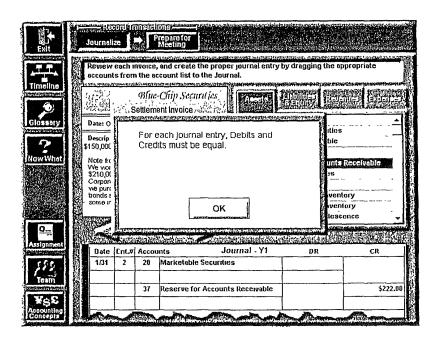


FIGURE 36

Banner & Witcoff, Ltd. Charles L. Miller – 312-715-1000 Attorney Docket: 05222.00181 U.S. Serial No. 10/008,265 Sheet 27 of 74



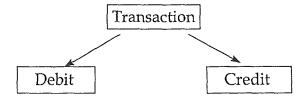


FIGURE 38

Banner & Witcoff, Ltd. Charles L. Miller – 312-715-1000 Attorney Docket: 05222.00181 U.S. Serial No. 10/008,265 Sheet 28 of 74

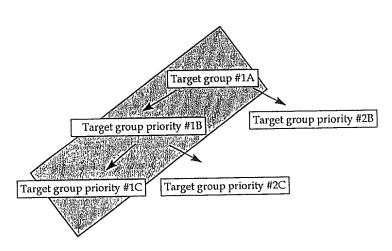
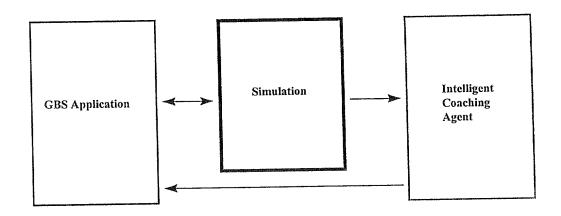


FIGURE 39

Banner & Witcoff, Ltd. Charles L. Miller – 312-715-1000 Attorney Docket: 05222.00181 U.S. Serial No. 10/008,265 Sheet 29 of 74



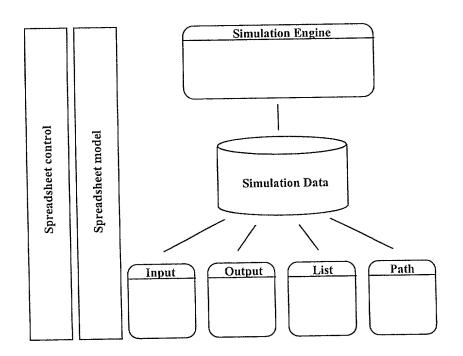


FIGURE 41

Banner & Witcoff, Ltd. Charles L. Miller – 312-715-1000 Attorney Docket: 05222.00181 U.S. Serial No. 10/008,265 Sheet 30 of 74

Di	stinct_Input	•		999	
	Α .	В	`	C	D
1	Question 1				an
2		1 + 1 =		9999	
3					1

# FIGURE 42

Dra	gDrop_In	<b>~</b>	0	
1 24	* A * *	<b>B</b> *** **	CH ST CH ST CH C D ! .	
4	Question 2		1	
5		What's the	result of 4+2?	
6		a) 2	 	
. 7.		b) 8	1	
8	]	c) 6	;	
9		d) None o	f the above	
10	]			
11		1204	0	
12		•	<b>'</b>	

' I	1		,	
1.1	1.2	1.3	•••	1.n
2.1	2.2	2.3	•••	2.n
•		•		•
	•			
		•		
n.1	n.2	n.3	•••	n.n

FIGURE 44

Banner & Witcoff, Ltd. Charles L. Miller – 312-715-1000 Attorney Docket: 05222.00181 U.S. Serial No. 10/008,265 Sheet 31 of 74

24		~MyList~1211	\$7.00	screwariver			
25		~MyList~1213	\$12.50	pail 😘 👑		!	
26		~MyList~1214	\$0.50	sandpaper	~		
27							
28	İ						
29							
30		<del></del>		!			
17			screwariv	ėr	\$7.00		
18			chisel		\$ 4.00		
19		1	pail		\$12.50		
20			sandpape	r	\$0.50		1
21		Select the maxi	imum numi	ber of product	s so that the	total is close	est to \$ 20.00
21 22		Select the maxi	imum num	ber of product	s so that the	total is close	est to \$20.00
22		Select the maxi	mum num	ber of product	s so that the	total is close	est to \$ 20.00
22			mum num	7	s so that the	total is close	est to \$ 20.00
22		!		7	s so that the	total is close	est to \$20.00
22		_List _		7	s so that the	total is close	est to \$ 20.00
22 23	The.	_List _		Description			
22 23	The.	_List	C	Description D	E		
22 23 ~	The.	List B  Bestion 3	C	Description D	E		
22 23 ~· 13 14	The.	List B  Bestion 3	C store you c	Description D	E products:		

FIGURE 45

Banner & Witcoff, Ltd. Charles L. Miller – 312-715-1000 Attorney Docket: 05222.00181 U.S. Serial No. 10/008,265 Sheet 32 of 74

Dis	Distinct_Out  SUM(C24:C29)									
	A	В		С	D	Έ	F	G		
13	Qu	estion 3								
14	In a hardware store you can find these products:									
15				hammer		\$13.00				
16	li			saw		\$15.00	:	1		
17	]			screwdrive	er	\$7.00				
18				chisel		\$ 4.00	Ì			
19				pail	•	\$12.50	ı	i		
20		t 1		sandpaper		\$0.50		1		
21		Select th	e maxi	mum numi	ber of produc	ts so that tl	he total is clos	est to \$ 20.00		
22		•			•					
23				'	Description	-	Actual total	7		
24		~MyList	~1211	\$7.00	screwdriver		\$20.00	<u> </u>		
25		~MyList	~1213	\$12.50	pail			•		
26		~MyList	~1214	\$0.50	sandpaper	_				
27						_				
28										
29						_				
30										
31	_									

FIGURE 46

Banner & Witcoff, Ltd. Charles L. Miller – 312-715-1000 Attorney Docket: 05222.00181 U.S. Serial No. 10/008,265 Sheet 33 of 74

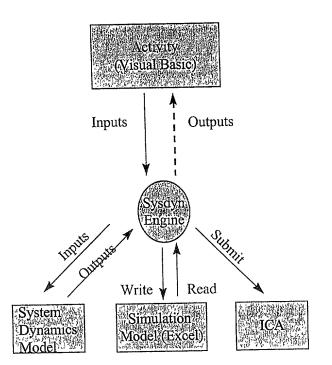


FIGURE 47

Banner & Witcoff, Ltd. Charles L. Miller – 312-715-1000 Attorney Docket: 05222.00181 U.S. Serial No. 10/008,265 Sheet 34 of 74

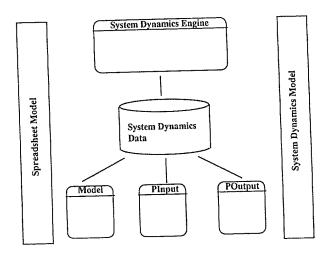
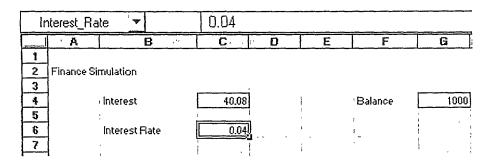


FIGURE 48

Banner & Witcoff, Ltd. Charles L. Miller ~ 312-715-1000 Attorney Docket: 05222.00181 U.S. Serial No. 10/008,265 Sheet 35 of 74



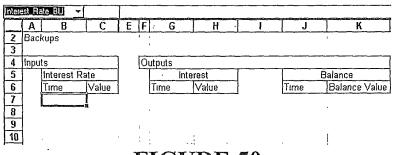


FIGURE 50

	Balance	A		1000				
	А		В	C	D	E	F	G
1								
2	Finance Sir	nulation				•		
3							,	
4		Interest		40.08			Balance	1000
5							4	,
6		Interest F	late	0.04		•		
7					•			

FIGURE 51

Banner & Witcoff, Ltd. Charles L. Miller – 312-715-1000 Attorney Docket: 05222.00181 U.S. Serial No. 10/008,265 Sheet 36 of 74



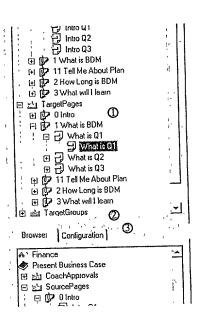


FIGURE 53

Banner & Witcoff, Ltd. Charles L. Miller – 312-715-1000 Attorney Docket: 05222.00181 U.S. Serial No. 10/008,265 Sheet 37 of 74

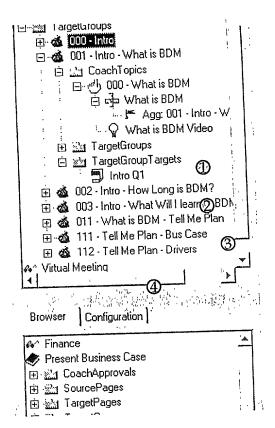


FIGURE 54

Banner & Witcoff, Ltd. Charles L. Miller – 312-715-1000 Attorney Docket: 05222.00181 U.S. Serial No. 10/008,265 Sheet 38 of 74

-999 999 999 ChPrev -999 Rule Name . What is BDM Condition ID . TE Target Group . Intro - What is RDM Aggregate Values --USP USN -999 -999 999 999 999

<t>BDM Stands for It is a multimedia co management</t>	r the business decision making course ourse aimed at middle level	, .
		<u> </u>
1. ,,		Ψ,
; ;	<b>②</b> .'' .	,
Coachitem ID: 125	, <b>3</b>	
Name: W	hat is BDM Video	
Type. S	tand Alone / Parent Test	3
Sequence No: 0		
Child Display 3	3.	•
Feedback-		
(F) Finance avi(	/F>	싀
	2.2	

FIGURE 56

Banner & Witcoff, Ltd. Charles L. Miller – 312-715-1000 Attorney Docket: 05222.00181 U.S. Serial No. 10/008,265 Sheet 39 of 74

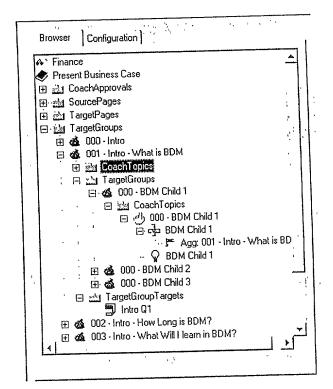


FIGURE 57

Banner & Witcoff, Ltd. Charles L. Miller – 312-715-1000 Attorney Docket: 05222.00181 U.S. Serial No. 10/008,265 Sheet 40 of 74

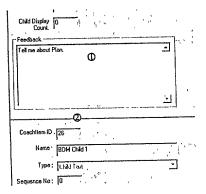
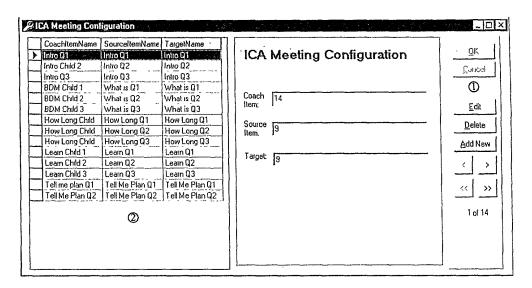
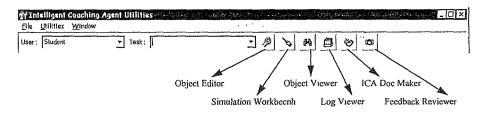


FIGURE 59

Banner & Witcoff, Ltd. Charles L. Miller – 312-715-1000 Attorney Docket: 05222.00181 U.S. Serial No. 10/008,265 Sheet 41 of 74



#### FIGURE 60



(12 m	cilligent	Cauching A	gant Utilities	100		1.7			lol×
Elle	<u>U</u> tilities	<u>₩</u> indow							
User	Sludent	0	Task	23 ②	卫 /8	M de	<b>B</b>	<b>m</b> 0	

FIGURE 62

Banner & Witcoff, Ltd. Charles L. Miller – 312-715-1000 Attorney Docket: 05222.00181 U.S. Serial No. 10/008,265 Sheet 42 of 74



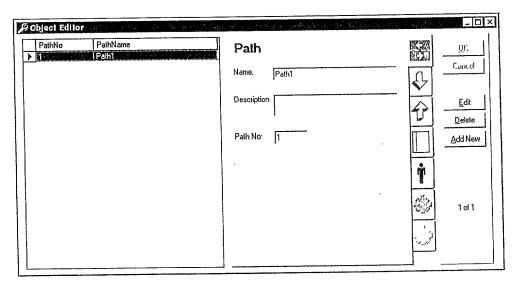


FIGURE 64

Banner & Witcoff, Ltd. Charles L. Miller – 312-715-1000 Attorney Docket: 05222.00181 U.S. Serial No. 10/008,265 Sheet 43 of 74

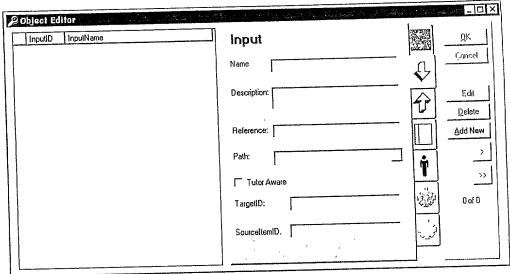


FIGURE 65

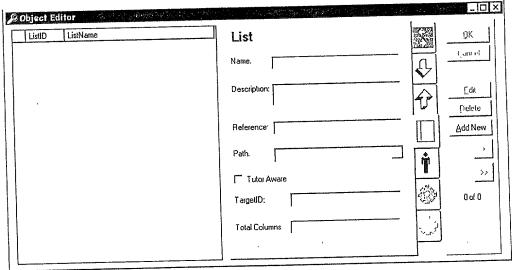


FIGURE 66

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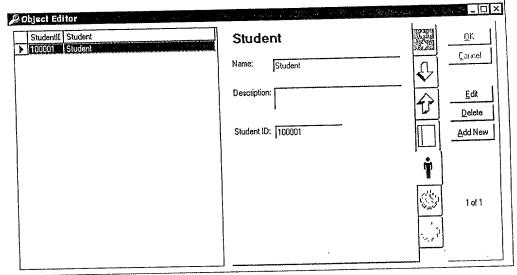


FIGURE 67A

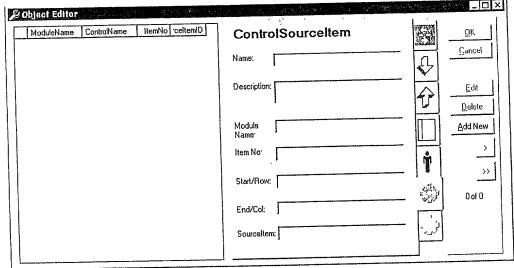


FIGURE 67B

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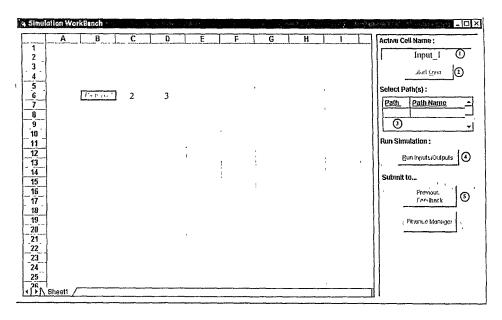


Figure 68

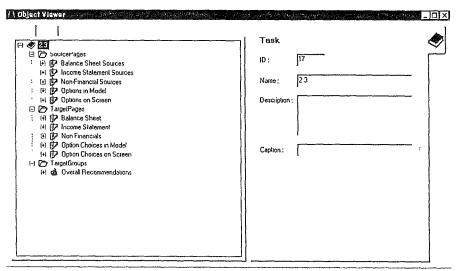


Figure 69

Banner & Witcoff, Ltd. Charles L. Miller – 312-715-1000 Attorney Docket: 05222.00181 U.S. Serial No. 10/008,265 Sheet 46 of 74

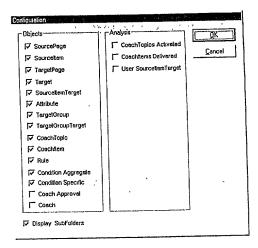


Figure 70

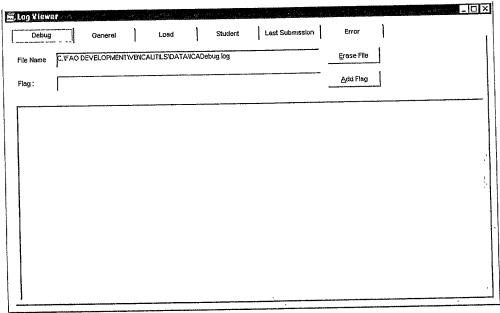


Figure 71

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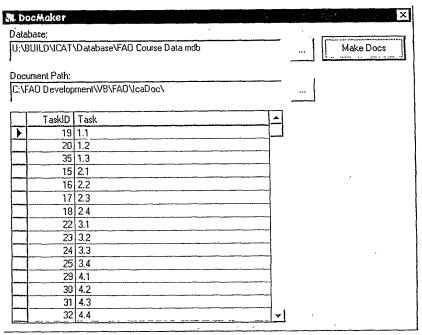


Figure 72

Banner & Witcoff, Ltd. Charles L. Miller – 312-715-1000 Attorney Docket: 05222.00181 U.S. Serial No. 10/008,265 Sheet 48 of 74

% Student Feedback	_ _
UAT DB: C VI AU DEVILOPMENT VBNICAUTH SADATABASE VICASING mdb	
Student: ①	
0 0	
0	Tester Comment  (3)
	UAT Feedback
	Fixer Comment
	(0)
	Current Foodback
	0
	Elapsed Time:

Figure 73

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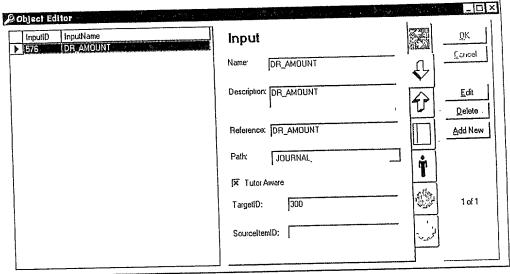


Figure 74

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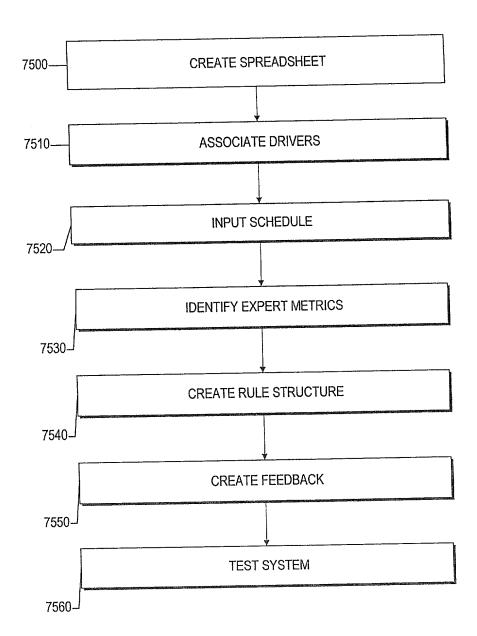


FIGURE 75

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Banner & Witcoff, Ltd. Charles L. Miller – 312-715-1000 Attorney Docket: 05222.00181 U.S. Serial No. 10/008,265 Sheet 51 of 74

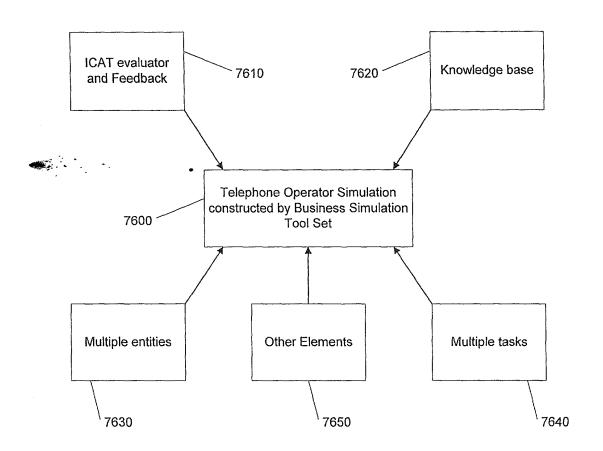


Figure 76
Assembly of Telephone Operator Training Simulation

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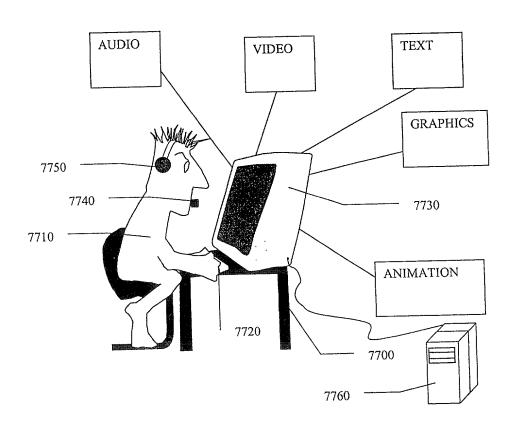


FIGURE 77

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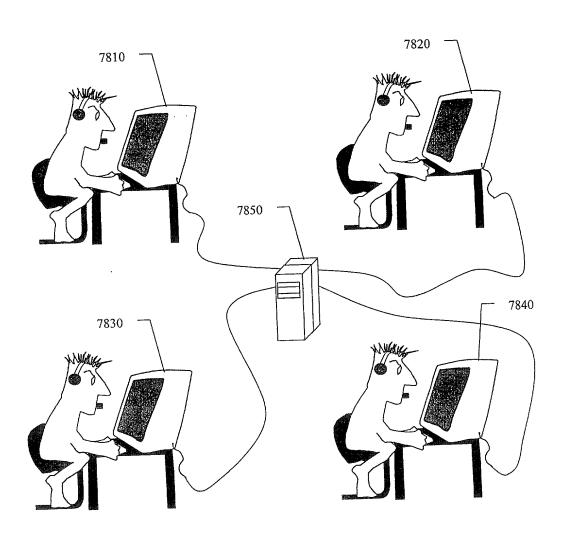


FIGURE 78

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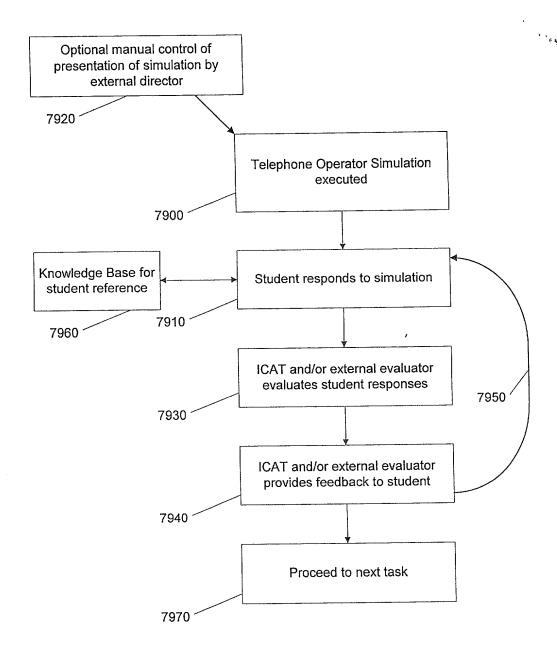


Figure 79 Telephone Operator Training Simulation Execution

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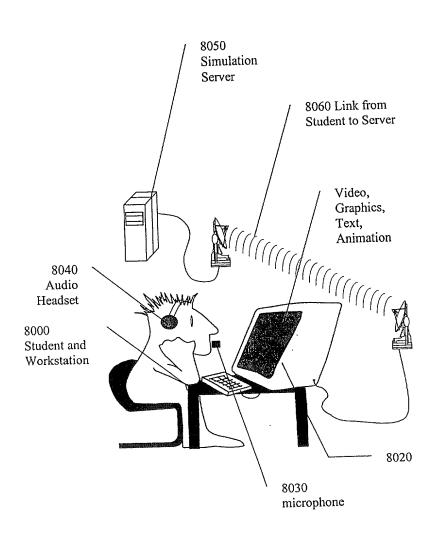


Figure 80

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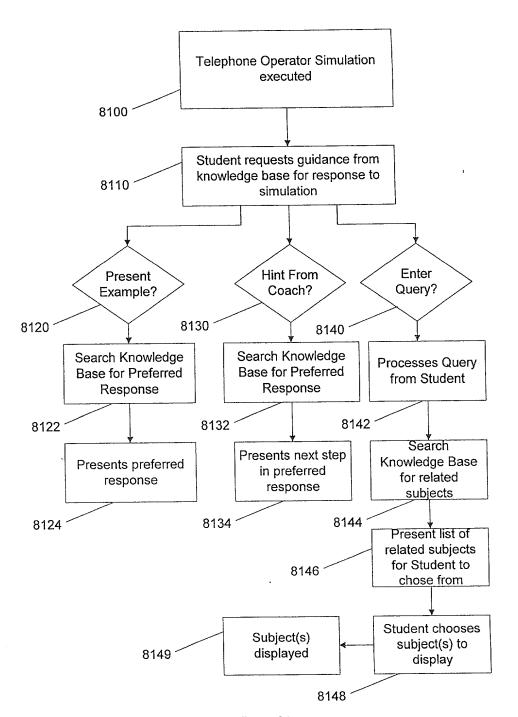


Figure 81 Query Knowledge Base

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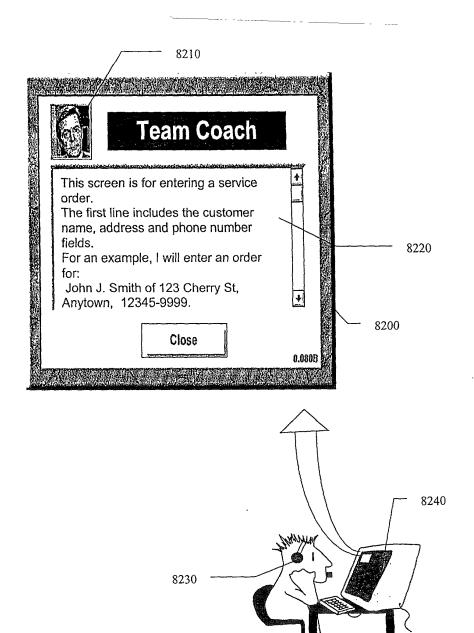


Figure 82

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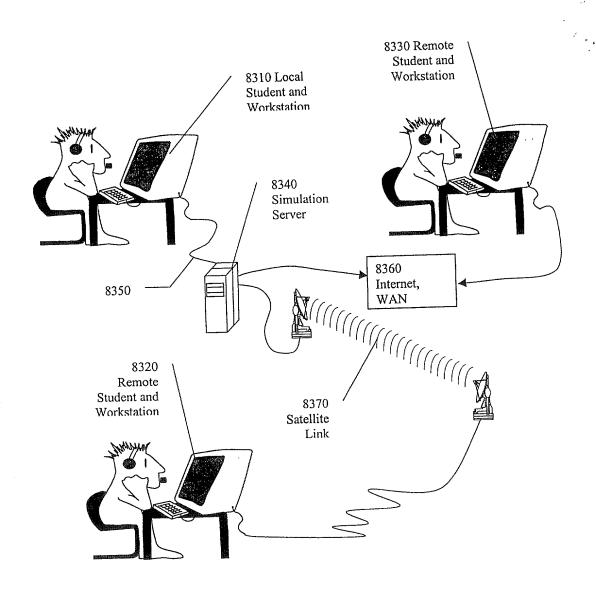
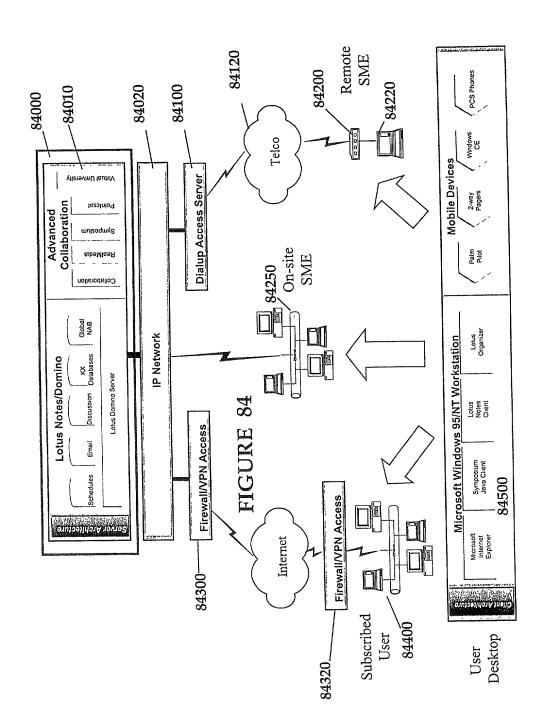
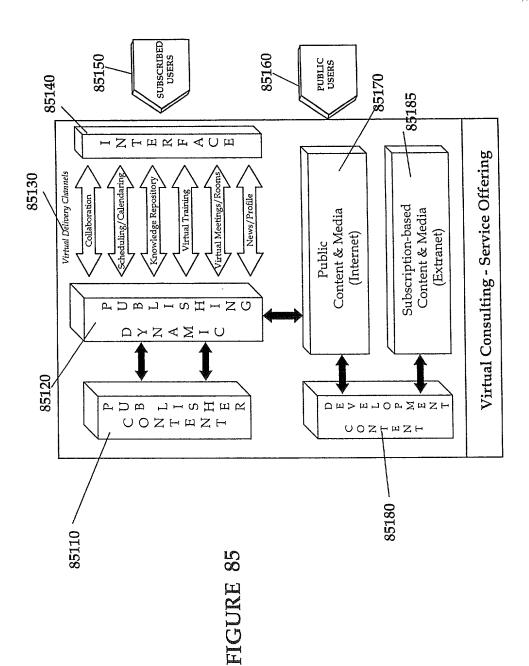


Figure 83

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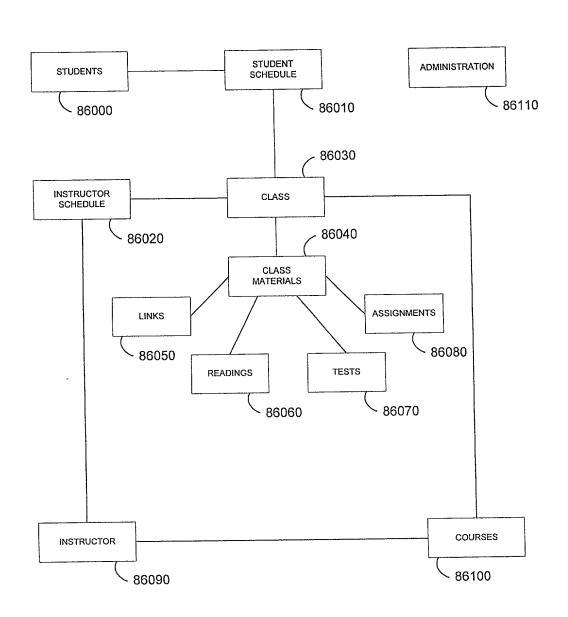


FIGURE 86

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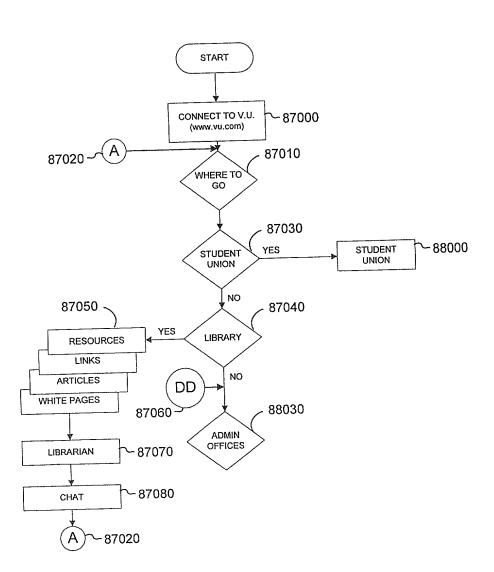
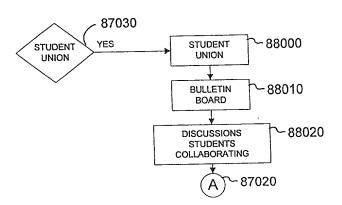


FIGURE 87

Banner & Witcoff, Ltd. Charles L. Miller – 312-715-1000 Attorney Docket: 05222.00181 U.S. Serial No. 10/008,265 Sheet 63 of 74



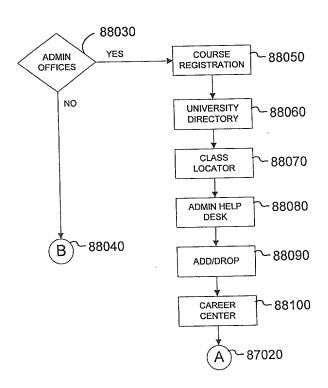


FIGURE 88

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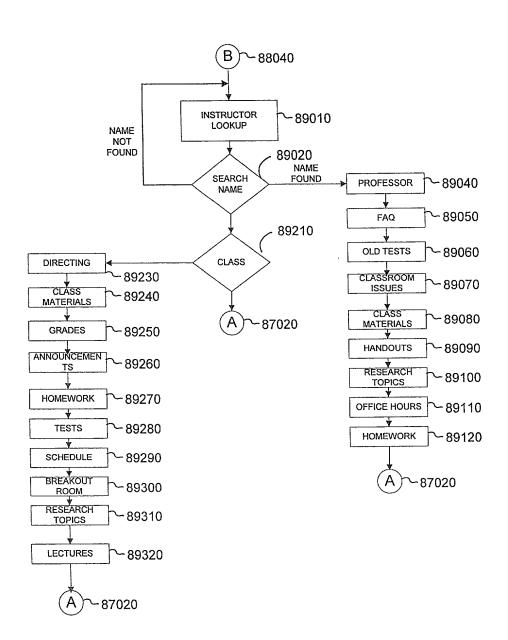


FIGURE 89

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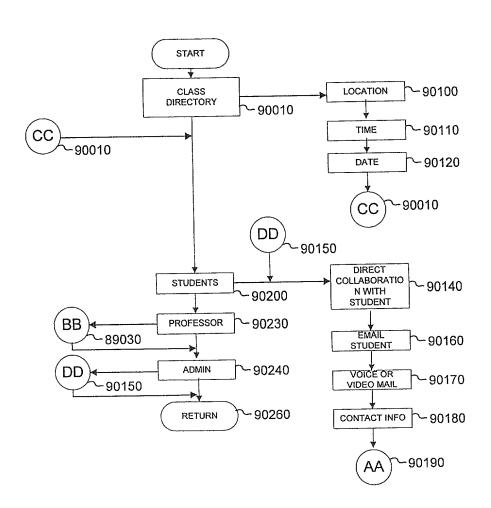


FIGURE 90

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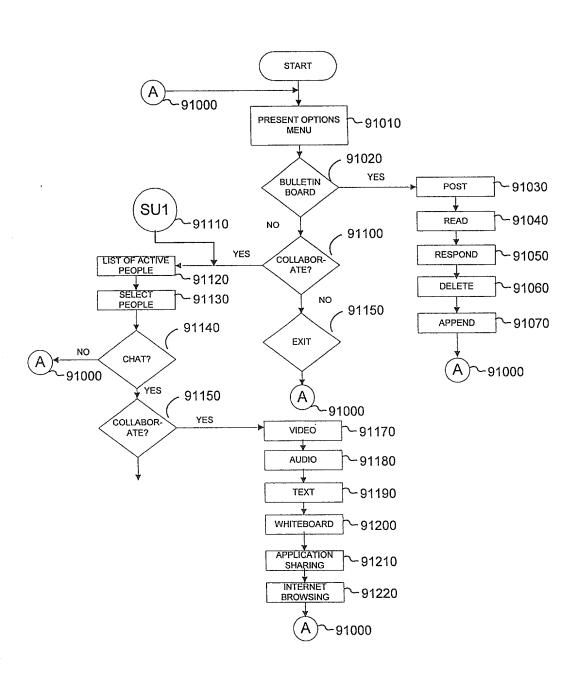


FIGURE 91

Banner & Witcoff, Ltd. Charles L. Miller – 312-715-1000 Attorney Docket: 05222.00181 U.S. Serial No. 10/008,265

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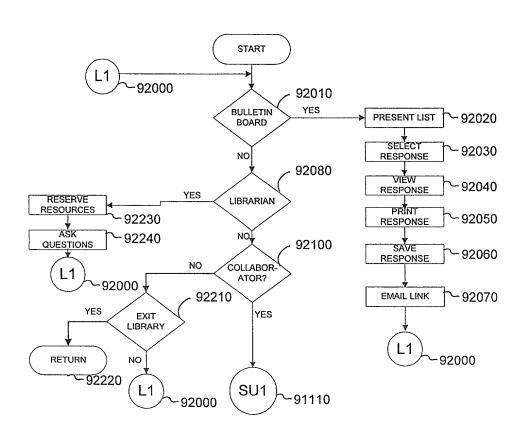


FIGURE 92

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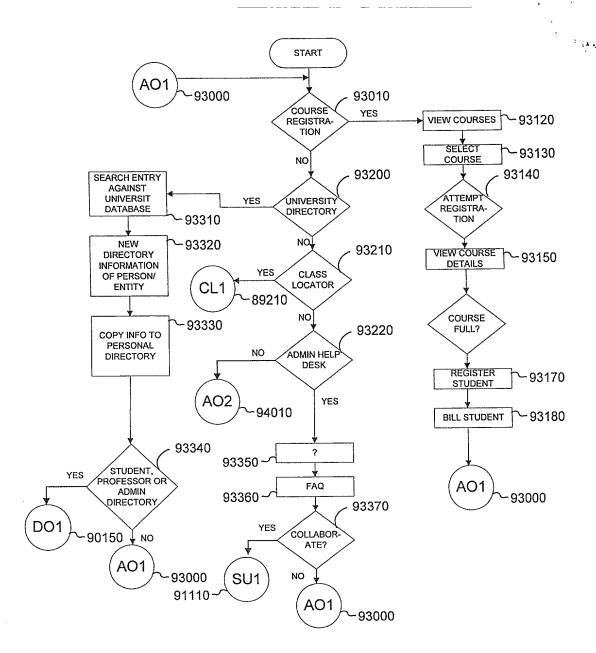


FIGURE 93

Banner & Witcoff, Ltd. Charles L. Miller – 312-715-1000 Attorney Docket: 05222.00181 U.S. Serial No. 10/008,265 Sheet 69 of 74

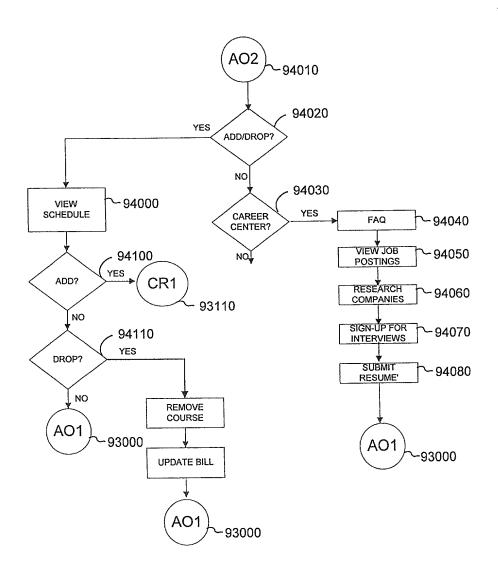


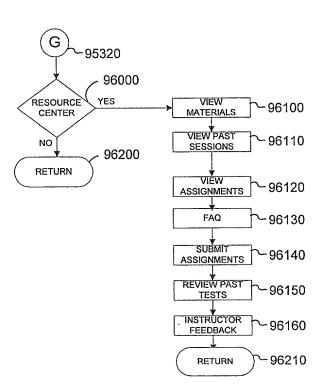
FIGURE 94

Banner & Witcoff, Ltd. Charles L. Miller – 312-715-1000 Attorney Docket: 05222.00181 U.S. Serial No. 10/008,265 Sheet 70 of 74

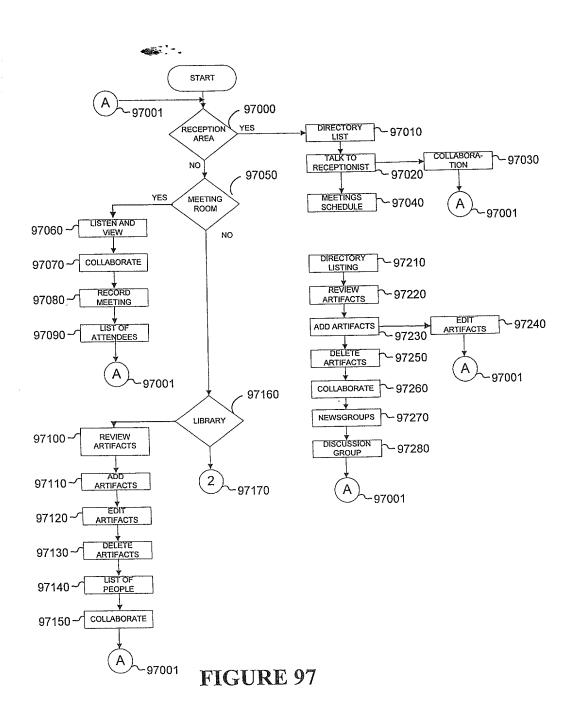
START ENTER CLASSROOM **~**95000 95010 YES VIEW LIST OF CHAT -95020 STUDENTS COLLABORA-95030 NO TION 95040 ARTICIPATE YES LECTURE **∽**95050 IN CLASS VIEW VIDEO 95060 NO 95300 YES -95100 PRESENTATON INSTRUCT COLLABORATE -95110 LECTURE 95400~ WITH CLASS RAISE HAND -95120 PRESENTATION 95410~ INTERACTIVE BROWSING -95130 COLLABORA-95420~ TION SUBMIT ASSIGNMENT -95140 95310 MODERATE 95500-CREATE TAKE TEST -95140 LESSONS CREATE 95600~ BREAKOUT **GROUPS** CREATE -95200 PRESENTATION RECORD G 95610-SESSION -95210 95320 VIDEOS CREATE LINKS ~95220 CREATE -95230 SIMULATION ADD -95240 RESOURCE CENTER CREATE ~95250 ASSIGNMENT CREATE TASKS ~95260

FIGURE 95

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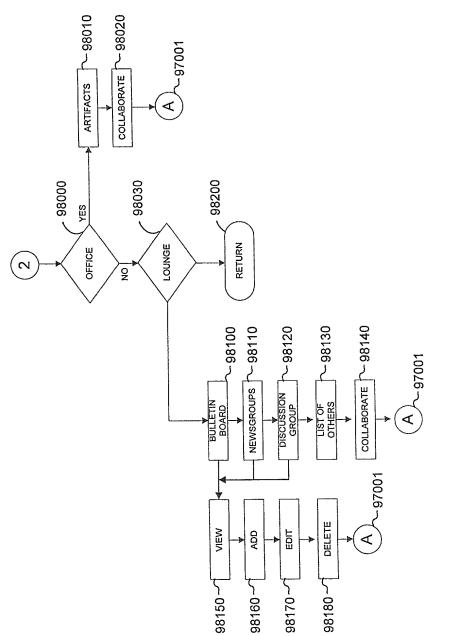


FIGURE 98

Banner & Witcoff, Ltd. Charles L. Miller – 312-715-1000 Attorney Docket: 05222.00181 U.S. Serial No. 10/008,265 Sheet 74 of 74

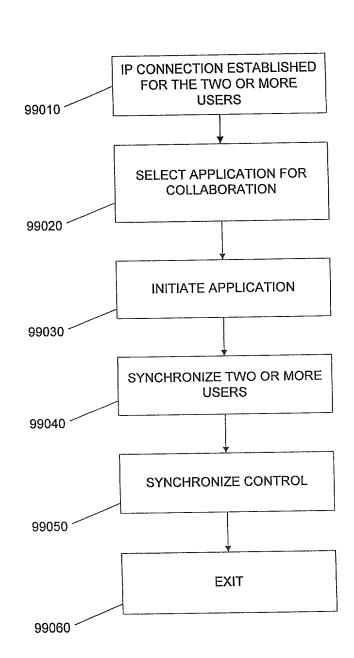


FIGURE 99